



Ocellaris

Trouble Shooting

The filter unit is leaking

1. Check that all o-rings are in place and that they are not damaged or soiled.
2. Re-apply aquarium safe lubricant to o-rings.
3. Check that the media baskets are aligned properly.
4. Ensure that the quick release tap connector is inserted correctly and locked into position.

The filter will not prime

1. Check the tubing for kinks.
2. Ensure that the quick release tap connector is inserted correctly and locked into position.
3. Check that the aquarium is filled with water.
4. Make sure that the intake pipe and/or intake strainer are not blocked.
5. Ensure that the hoses are connected to the unit correctly. IN to IN and OUT to OUT.
6. Ensure the canister has no water in it.

The filter will not start

1. As previous tips.
2. Check the impeller and shaft are in good condition.
3. Verify that the filter is plugged in.

Low water flow

1. As both previous tips.
2. Clean the filter media.
3. Clean the inlet and outlet pipes.
4. Clean all tubing.

Both water & air coming from the outlet pipe

1. Leave for 3-5 minutes.
2. Make sure that no air stone is operating near the intake strainer.
3. Check all tubing is connected firmly.
4. Check all o-rings and re-apply aquarium safe lubricant.
5. Gently rock the filter back and forth trying to discharge the air in the canister.

The filter is making noise

1. As per previous tips
2. Outlet or inlet flow is restricted. Check tubing.