



Nautilus 2700

Trouble Shooting

The filter unit is leaking

1. Check that all o-rings are in place and that they are not damaged or soiled.
2. Re-apply aquarium safe lubricant to o-rings.
3. Check that the media baskets are aligned properly.
4. Ensure that the quick release tap connector is inserted correctly and locked into position.

The filter will not prime

1. Check the tubing for kinks.
2. Ensure that the quick release tap connector is inserted correctly and locked into position.
3. Check that the aquarium is filled with water.
4. Make sure that the intake pipe and/or intake strainer are not blocked.
5. Ensure that the hoses are connected to the unit correctly. IN to IN and OUT to OUT.
6. Ensure the canister has no water in it.

The filter will not start

1. As previous tips.
2. Check the impeller and shaft are in good condition.
3. Verify that the filter is plugged in.

Low water flow

1. As both previous tips.
2. Clean the filter media.
3. Clean the inlet and outlet pipes.
4. Clean all tubing.

Both water & air coming from the outlet pipe

1. Leave for 3-5 minutes.
2. Make sure that no air stone is operating near the intake strainer.
3. Check all tubing is connected firmly.
4. Check all o-rings and re-apply aquarium safe lubricant.
5. Gently rock the filter back and forth trying to discharge the air in the canister.

The filter is making noise

1. As per previous tips
2. Outlet or inlet flow is restricted. Check tubing.

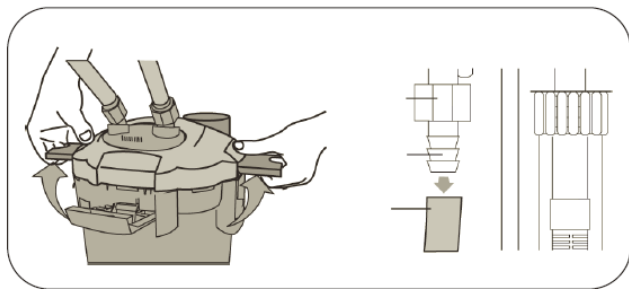


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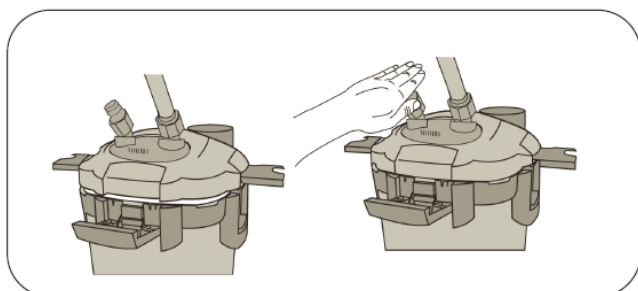
Trouble Shooting

HEAD UNIT STUCK ON CANISTER BODY

1. While pump is still plugged in and running, remove the screw cap from the intake pipe. The intake pipe is the one which feeds the water into the filter unit. This will create an airlock in the canister body.
2. Once the airlock has been created (you will know when the water stops flowing from the outlet) turn the filter off at the receptacle and remove the screw cap from the outlet pipe.
3. Release the 2 locking clips and the 2 locking levers and remove a hose from either the inlet or outlet U pipe by loosening the lock nut and pulling the hose from the hose tail.

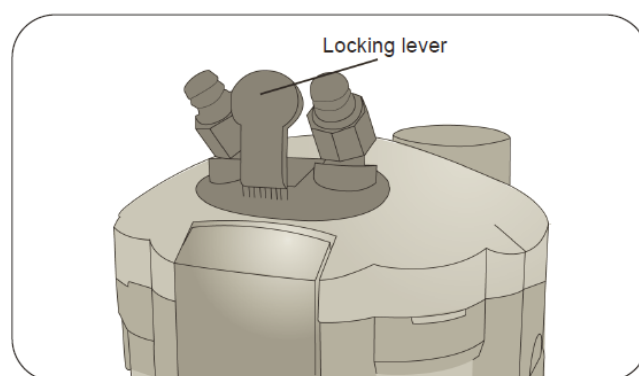


4. Remove the other hose at the tap. Now place one hand over the tap where the hose has been removed and blow into the hose.



5. This will create pressure in the canister body and pop the head unit off.

If the filter is new and the head unit is on tight simply attach the tap unit and ensure the locking lever is down so the taps are open.



Ensure all clips are released.

Cap either the "IN" or "OUT" with your hand and blow into the other. This will create pressure and pop the head off.

NOTE: To avoid having this problem in the future maintain your filter regularly! Prior to refitting the head remove the o-ring and lubricate it with an aquarium safe lubricant. This will not only improve the seal but make removing the head a lot easier.