



Aquis

Trouble Shooting

The filter unit is leaking

1. Check all O-rings are in place and that they are not damaged or soiled.
2. Re-apply tank safe silicon lubricant.
3. The media baskets may not aligned properly.
4. The inlet pipe on the pump head is not aligned with the media basket flow through pipe.

The filter will not prime

1. Check tubing for kinks.
2. Make sure both taps are in the on position (vertical).
3. The aquarium needs to be filled.
4. Make sure the intake tube and/or intake strainer is not blocked.
5. Ensure the hoses are connected to

The filter will not start

1. As the previous tips.
2. Check the impeller and shaft are in good condition.
3. Verify the filter is plugged in.

Low water flow

1. As both previous tips.
2. Clean the filter media.
3. Clean the intake and outlet pipes.
4. Clean all tubing.

Both water & air coming from the outlet pipe

1. Leave 3-5 minutes.
2. Make sure an air stone is not operating near the intake strainer.
3. Check all tubing is connected firmly.
4. Check all O-rings and re-apply tank safe silicon lubricant.
5. Gently rock filter back and forth trying to discharge the air in the canister.

The filter is making noise

1. As per previous tips.
2. Outlet or inlet flow is restricted.