



# AquaFill

## Trouble Shooting

### **SUMP WATER LEVEL IS LOW AND NOT FILLING**

1. Ensure reservoir is full.
2. Ensure all power connections are securely plugged in and are connected to the correct sockets on the power box.
3. Check that float switches have not “stuck” in the off position (high for primary and secondary, low for reservoir). Primary and secondary float switches should be rinsed in fresh water occasionally to prevent salt buildup which can cause them to stick.
4. Check the pump is in good working order. The pump can be plugged directly into the power supply to check.
5. Check that the hose connecting the pump to the sump is not kinked or blocked.

### **SUMP IS FILLING PAST BOTH IN-SUMP FLOAT SWITCHES**

1. Check that all float switches are connected to the correct sockets on the power box.
2. Check that the primary and secondary float switches have not “stuck” in the on position (low position). Rinse the float switches regularly in fresh water to prevent salt buildup which can cause them to stick.